## **National Pension System**

## **Subscriber Grievance Registration Form**

(to be used by subscriber only)

1. Subsci	riber Information:									
INAIVIE								1		
								1		
PRAN ( Permanent Retirement Account Number) *  2. Grievance * First Reminder Ea  3. Nature of the Grievance *: (Please tick the response)			arlier Grievance No.		vou)			]		
	·	ase tick the resp								
1	Grievance against CRA									
	RAN related		3 Statement of	of Assounts						
	ncorrect PRAN details PRAN card not received		3 Statement C	) Accounts						
	RAN not received		4 Scheme rela	ated						
	account not in active status									
	Others	5 Email / SMS alerts								
2 P	in related		6 Change in S	ignature / pho	otograph requ	uest 🗌				
a C	One Time Password (OTP) not re	eceived								
b P	PIN Mailer not received									
c P	PIN not legible									
d C	Others									
ВС	Grievance against Nodal Off	fice								
1	RAN related									
	ncorrect PRAN details		2 Contributio	n						
	RAN card not received		3 Withdrawal			П				
	RAN not received		4 Scheme rela	ated						
	account not in active status	H	5 Change req							
	Others					_				
Provision	nal Receipt Number/ Acknowledgme	ent Number/Trar	nsaction ID (if applic	cable)						$\overline{}$
	s of the Grievance *(Not more than			,						
4. Detail	Sortie direvance (Not more than	2000 character								
				Date	of Receipt					
Signatur	e of the Subscriber	CRA S	Stamp (to be fil	led at CRA)						

## Instructions for filling the form

- 1. Fields marked as (\*) are mandatory.
- 2. This form is to be used by the subscriber only.
- 3. Please quote the Provisional Receipt Number if available.
- 4. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
- 5. This form is to be submitted at Central Recordkeeping Agency, Karvy Selenium, Tower- B, Plot No 31 & 32, Financial district, Nanakramguda, Serilingampally Mandal, Hyderabad, Telangana 500032
- 6. You can check the status of the grievance by quoting the ticket no at the CRA website https://nps.karvy.com/, Toll Free No:1800 208 1516
- 7. The ticket number for reference and grievance resolution letter will be sent at the Email ID registered with CRA and to the PAO Email ID. If you have not registered the email id, please provide the same.