National Pension System

Subscriber Grievance Registration Form

(to be used by subscriber only)

Nature of the Grievance *: (Please tick the respective block which is applicable to you) A Grievance against CRA 1 PRAN related a Incorrect PRAN details 3 Statement of Accounts 6 Change in Signature / photograph request 6 Change in Signature / photograph request 7 PRAN related 7 PRA	A Grievance against CRA 1 PRAN related 2 Incorrect PRAN details 3 Statement of Accounts 4 Scheme related 4 Scheme related 5 Email / SMS alerts 6 Change in Signature / photograph request 7 PIN Mailer not received 7 PIN Mailer not received 7 PIN not legible 7 PIN not legible 7 PIN not legible 7 PIN not received 8 PRAN related 9 PRAN related 9 PRAN related 9 PRAN ard not received 9 PRAN ard not received 9 PRAN ard not received 9 PRAN not recei	Grievance * First	Reminder	Ear	rlier Gı	rievance	e No.	(If remi	nder)]			
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C PRAN not received	PRAN not received				3 5	Statem	ent o	f Acco	unts											
e Others	e Others	c PRAN not received			4 9	Schemo	e rela	ted												
a One Time Password (OTP) not received b PIN Mailer not received c PIN not legible d Others	a One Time Password (OTP) not received		atus		5 E	Email /	SMS	alerts												
1 PRAN related a Incorrect PRAN details	1 PRAN related a Incorrect PRAN details b PRAN card not received c PRAN not received d Account not in active status c Others visional Receipt Number/ Acknowledgment Number/Transaction ID (if applicable) Details of the Grievance *(Not more than 2000 characters)	a One Time Password (OT b PIN Mailer not received c PIN not legible	⁻ P) not received		6 (Change	e in Si	gnatur	·e / pl	hotog	grap	h re	que	st [
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Instructions for filling the form

- 1. Fields marked as (*) are mandatory.
- 2. This form is to be used by the subscriber only.
- 3. Please quote the Provisional Receipt Number if available.
- 4. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
- 5. This form is to be submitted at Central Recordkeeping Agency, Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032
- 6. You can check the status of the grievance by quoting the ticket no at the CRA website https://nps.kfintech.com Toll Free No:1800 208 1516
- 7. The ticket number for reference and grievance resolution letter will be sent at the Email ID registered with CRA and to the PAO Email ID. If you have not registered the email id, please provide the same.



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