

NAME _____

[illegible]

PRAN (Permanent Retirement Account Number) *

[illegible]

2. Grievance * First ☐ Reminder ☐ Earlier Grievance No. (If reminder)

3. Nature of the Grievance * : (Please tick the respective block which is applicable to you)

<p>A Grievance against CRA</p> <p>1 PRAN related</p> <p>a Incorrect PRAN details <input type="checkbox"/></p> <p>b PRAN card not received <input type="checkbox"/></p> <p>c PRAN not received <input type="checkbox"/></p> <p>d Account not in active status <input type="checkbox"/></p> <p>e Others <input type="checkbox"/></p> <p>2 Pin related</p> <p>a One Time Password (OTP) not received <input type="checkbox"/></p> <p>b PIN Mailer not received <input type="checkbox"/></p> <p>c PIN not legible <input type="checkbox"/></p> <p>d Others <input type="checkbox"/></p>	<p>3 Statement of Accounts <input type="checkbox"/></p> <p>4 Scheme related <input type="checkbox"/></p> <p>5 Email / SMS alerts <input type="checkbox"/></p> <p>6 Change in Signature / photograph request <input type="checkbox"/></p>
<p>B Grievance against Nodal Office</p> <p>1 PRAN related</p> <p>a Incorrect PRAN details <input type="checkbox"/></p> <p>b PRAN card not received <input type="checkbox"/></p> <p>c PRAN not received <input type="checkbox"/></p> <p>d Account not in active status <input type="checkbox"/></p> <p>e Others <input type="checkbox"/></p>	<p>2 Contribution <input type="checkbox"/></p> <p>3 Withdrawal <input type="checkbox"/></p> <p>4 Scheme related <input type="checkbox"/></p> <p>5 Change request <input type="checkbox"/></p>

[illegible]

4. Details of the Grievance *(Not more than 2000 characters)

Signature of the Subscriber

Date of Receipt
CRA Stamp (to be filled at CRA)

Instructions for filling the form

1. Fields marked as (*) are mandatory.
2. This form is to be used by the subscriber only.
3. Please quote the Provisional Receipt Number if available.
4. Please tick the nature of grievance in Sr. No. 3 and mention the details in the Sr. No. 4. If space is insufficient please attach additional sheet mentioning the PRAN and grievance details.
5. This form is to be submitted at Central Recordkeeping Agency, Selenium Building, Tower-B, Plot No- 31 & 32, Financial District, Nanakramguda, Serilingampally, Hyderabad, Rangareddi, Telangana, India, 500032
6. You can check the status of the grievance by quoting the ticket no at the CRA website <https://nps.kfintech.com> Toll Free No:1800 208 1516
7. The ticket number for reference and grievance resolution letter will be sent at the Email ID registered with CRA and to the PAO Email ID. If you have not registered the email id, please provide the same.